

 \bigcirc By false accusation, my friend has been caught as a molester. What should we do for proof of his innocence?

→ As we sought the best solution of this issue, we contacted the Saitama Bar Association to have a consultation. Hopefully this case will be solved sooner without any problems.

- ◎ How should I help my child to obtain a Japanese citizenship?
- → We precisely explained her about naturalization in Japan. It is now in the process of application.
 Ø My mother is a foreign national but I grew up in Japan. Unfortunately, since she has disappeared, the Immigration office informed us our visas already expired as of now. What should we do?
 - \rightarrow In order to prove this person grew up in Japan, we suggested her to submit documentations including school certificates and photographs (with Japanese relatives) to the Immigration office.
- My husband doesn't officially marry me though we have two children here. It brought about expiring my visa. How should I solve this problem?

 \rightarrow We drew up a petition for special permission of residence and oath letter which were for submission to the Immigration office so that she was able to change her status of visa.

O Please translate some documents into Japanese which are required of marriage with my Japanese boyfriend.

 \rightarrow All of necessary documents including a birth certificate, bachelor certificate, passport, alien registration certificate were translated into Japanese by our translator. Not only that, but we give a continuous assistance on any other procedures as well.

Paperworks

- O As I want to establish a corporate NPO, I have a real headache with many difficult documents.
 - \rightarrow To make a body corporate, we helped to specify the organization's activities, organizational structures and members in documentations written in Japanese.
 - We also took care of its application procedures.
- O could you write a certification for sending wheelchairs to Thailand?
 → We made a certification that stated these wheelchairs were for
 - the purpose of supporting refugees only.
- ◎ I cannot speak Japanese but I have got to claim refund of with holding income tax as soon as possible.
 - \rightarrow We went to a taxation office with this person and the tax was refunded to her.

Needs for Housing

- I want to rent a house, but unfortunately there is no one who can be my guarantee. What should I do?
 → We introduced him to a Guarantee Association.
- O I have no idea how to fill in an application form for prefectural housing.
 - → We taught him how to complete the form with extra information about other necessary documents.
- ◎ I have been looking for a cheep flat but I cannot find any. Can you help me to find one?
 - → Wefound an real estate agency which is familiar with foreigners. The agency promptly found a

 suitable room for this person.

Improvement of Living

◎ Since I have a problem with reading Japanese, I am afraid about what Is written in a letter from a city hall.

→ We read the letter for her and gave her a clear explanation of it. \bigcirc I suffer from both domestic violence and insufficient living expenses.

I desperately need a support to secure my living.

→ As per her needs, we made an effort to letting her have a welfare benefit and supports from Council of Social welfare.

Educational Issues

- O I need a help with preparation for my midterm examination.
 - \rightarrow We helped his study intensively during a weekend.
- O With my poor Japanese skills, I don't think I can take my child to a high school guidance by myself.
 → We attended the guidance and played a role of interpreter for this family.
- O I want to make a soccer club which my child can play in.
 - → Because it's quite difficult to make a club by themselves, we introduced them a local soccer club instead. Their child plays in this club now.

◎ I am going to have a school consultation between my son regarding his school life but is there a interpreter in your group who can help me on this occasion?

 \rightarrow We arranged our schedule and interpreted what a teacher was talking about.

◎ Since we came to Japan, we have not yet applied for admission of my child into a school.

 \rightarrow We went to a board of education to discuss about this case. By our strong request, the enrolment of their child into the school was granted from the next day.

O Our daughter has started to show defiant attitudes towards us. Without our permission, she stays out overnight and she doesn't want to listen to us in any ways.

→ Instead of them, we got a chance to directly discuss any concerns with their daughter. As her problem needs her teacher's helps also, we talked the matter over with the teacher. Afterwards, her problem which caused the defiant attitudes towards her parents was solved.

Medical concerns

O I cannot read my medical certificate, so could you explain it to me?

 \rightarrow We explained it to her slowly till she fully understood.

- ◎ Is it possible for my children to have immunization, though our status of visa is overstay?
 - → We contacted the public health center of Kawagoe City which advised us to have immunization in a private hospital close by. Then, her children were immunized.

●Information for Asian Paradise	Recommendation for vaccination against influenza
 Won't you come to watch an enjoyable stage? The story is set in one flat in which people from different ethnic backgrounds come and stay together. ★ Date November 23th 14:30 ★ Place Kopisu Miyoshi (Miyoshi Bunka Kaikan) ★ Price General 1,500yen Foreign nationals 1,000yen (Tickets are also purchasable in our office) 	Influenza gives a serious damage on your body. In order to protect yourself from it, do not miss vaccination against influenza. The price is as follows. Over 65-year-old: 1,000 yen General: about 4,000 yen NOTE: Since vaccination does not work instantly (two month later it starts to be effective), we recommend you to have it from November to December).
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